QUALITY AND RELIABILITY FROM THE START

In today’s fast-paced world, the need for easy access to information and to the internet has made the mobile PC an indispensable tool in everyday life. It would be hard to complete all we need to accomplish without having a world-class notebook computer in our hands. This reality has created a tremendous need for top quality and highly reliable notebooks and Tablet PCs. As prices of notebooks have stabilized and the costs of lost productivity due to failed systems remain high, the key criterion for many customers when choosing a mobile PC is the level of dependability proven by the manufacturer.

As one of the top five worldwide suppliers of mobile PCs, Fujitsu is a leader in providing customers with proven, high quality, and highly reliable notebooks and Tablet PCs.

Fujitsu takes a unique approach to product development which addresses the concerns of customers who are frustrated with reliability issues when using mobile PCs. The company combines innovative designs, world-class manufacturing, and rigorous testing to drive higher quality and increased reliability.
THE DECISIONS THAT CREATE SUPERIOR PRODUCTS

Many of the choices that notebook and Tablet PC vendors make have a huge impact on the quality and reliability the customer experiences. Combining exceptional design and world-class manufacturing is essential to building a quality product, yet few vendors focus on design and manufacturing skills in the same way Fujitsu does. Fujitsu does not cut corners or rely on other parties to do the testing. This approach results in a better user experience.

As the mobile PC industry started to become concentrated around pricing, a few things occurred that negatively impacted quality and reliability for many manufacturers. A key contributor to this was the trend toward the separation of design, manufacturing, and testing. In some cases, three different companies were chartered with these different tasks, creating divisive problems. Fujitsu has always made it a point not to separate these disciplines. Instead, Fujitsu combines its world-class skills in all three areas to build reliable systems.

Maintaining control and preserving the necessary feedback loops among people who work in design, manufacturing, and testing means that problems are quickly identified and addressed before reaching the customer. This is a core Fujitsu competency.

SOME OF THE INDUSTRY’S MOST RELIABLE PRODUCTS

**Desktop Replacement**

**LIFEBOOK E700 series Notebook**
- Powered by the Intel® Core™ vPro™ processor with Turbo Boost Technology
- Comes with Genuine Windows® 7 Professional operating system
- 15.6” High-Definition display w/optional Webcam
- Optional NVIDIA® GeForce GT 330M (1 GB dedicated memory) for great graphics performance
- Modular bay versatility: easy-to-swap out an optical drive for a modular bay battery for extended computing experience
- Flexible security with Trusted Platform Module (TPM), integrated Smart card Reader, fingerprint sensor, HDD & BIOS password protection, Security Panel and Computrace support
- eSATA port for a blazing fast connection to a compatible external hard drive
- Optional New Port Replicator

**LIFEBOOK AH500 series Notebook**
- Intel® Core™ i3 or i5 Processor — Faster. Smarter. Adaptive.
- Offered with Genuine Windows® 7 Home Premium operating system
- Configurations offering Intel HD graphics with shared memory or NVidia® GeForce® with dedicated graphics
- Fast and long range 802.11 BGN wireless
- Dual Layer DVD-RW for playing DVDs or 8.5 GB of storage
- HDMI jack lets you enjoy your high-definition on larger hi-def TV screens
- High-resolution 2 mega pixel webcam
- MemoryStick®, SD card slot and USB ports to easily transfer files
- Spill-resistant, full-size keyboard with separate 10-key keypad
- User-cleanable dust filter

**The LIFEBOOK NH500 series Notebook**
- Large 18.4” high-resolution display
- Offered with Genuine Windows® 7 Home Premium with Microsoft® Office Starter 2010, powered by the high-speed Intel® Core™ i7 processor
- Very fast NVidia® GeForce® GT graphics with 1 GB of dedicated graphics
- Integrated HDMI port
FACT SHEET  IMPROVING THE NOTEBOOK EXPERIENCE

Fast e-SATA and USB 2.0 ports
Built-in webcam and wireless 802.11BGN
Gesture-enabled touchpad
Full-size spill-resistant keyboard with separate 10-key keypad
User-cleanable dust filter

Thin and Light
LIFEBOOK LH530 series Notebook

Powered by the Intel® Core™ I3 Processor
Offered with Genuine Windows® 7 Professional operating system
Fast and long range 802.11 BGN wireless connectivity
Dual-Layer multi-format DVD writer for playing DVDs or 8.5 GB of storage
Standard Webcam with digital microphone
MemoryStick®, SD card slot, and USB ports to easily transfer files
Spill-resistant, full-size keyboard

LIFEBOOK S700 series Notebook

Genuine Windows® 7 Professional
Road-ready at only 3.6 pounds with the 13.3 inch widescreen display and optional optical drive.

Industry-leading reliability with hard drive Shock Sensor, Magnesium-Alloy cover, and spill-resistant keyboard
Flexible security with Trusted Platform Module (TPM), fingerprint sensor, HDD & BIOS password protection, Security Panel and Computrace support

DESIGN AND MANUFACTURING PRACTICES
Fujitsu product development practices are designed to improve the customer experience, and product reliability. Many models now come with a spill-resistant keyboard, significantly increasing their survivability when used around liquids. Another example of this design practice is the dual system of protection that Fujitsu builds around hard drives. The company uses a soft material to buffer drives against vibrations that come from the system or motherboard. This helps to reduce vibrations, minimize errors, and extend drive life. Additionally, the drives have a hard covering, designed to minimize damage due to shock and increase reliability by relieving pressure on the drive connections. Some models come with intelligent Shock Sensor technology that protects the hard drive from accidental bumps, vibrations, and drops that could otherwise destroy valuable data.

RIGOROUS PRODUCT TESTING
One look at the battery of tests that Fujitsu uses during manufacturing makes clear why such great reliability and quality ratings are given to Fujitsu notebooks and tablet PCs. Here are some examples of Fujitsu Product Tests:

Drop Test:
Systems are dropped from various heights to determine how best to build cases and mount components.

Ultra-Portable
LIFEBOOK P770 series Notebook

Powered by the Intel® Core™ i7-640UM vPRO™ Processor
Eco Button and Gesture Touchpad
Reliability features including Shock Sensor, Magnesium-Alloy cover, and spill-resistant keyboard
Flexible security with Trusted Platform Module (TPM), fingerprint sensor, HDD & BIOS password protection, and Computrace® support
LIFEBOOK PH520 series Notebook

- Just over 3 lbs. and a little over 1” thick
- Energy Efficient AMD Athlon® II Neo Processor K125 (1.7 GHz, 1 MB L2 cache)
- 11.6” Crystal View wide-XGA LED backlit HD display
- Runs standard Microsoft® Windows® 7 Professional operating system
- Featuring 82-key spill resistant keyboard with enlarged touchpad
- HDMI port for connecting to a large screen TV
- Transmit stereo CD quality sound to Bluetooth headphone or Bluetooth speakers
- Fast and long range 802.11BGN wireless

Tablet PC
LIFEBOOK T900 series Tablet PC

- Dual functionality for notebook and tablet use
- Powered by the new 2010 intel® core™ VPro™ Processor
- Optional dual digitizer display supports both pen and multi-touch screen for on-screen touch gesture actions
- Optional 12.1-inch led bright display offers wide-viewing angles for a better outdoor viewing
- Bi-directional display hinge for sharing information and convenient conversion
- Modular bay supports optical drive, bay battery, hard disk drive, or weight saver
- Wi-fi certified wireless lan, gigabit ethernet, and optional bluetooth

Mini-Notebook
Fujitsu MH380 Mini-Notebook

- Intel® Core™ vPro™ processor family: The intelligence of security and manageability on every chip
- Bi-directional display hinge allows for easy sharing of the unmatched 13.3-inch widescreen LCD
- Optional dual digitizer supporting on-screen touch gesture for more natural interaction with your Tablet PC
- Built-in modular bay for flexible working with user interchangeability

- Ambient Light Sensor to help extend your battery life – (available only with Genuine Windows® 7 Pro)

LIFEBOOK T730 series Tablet PC
Portshutter, software developed by Fujitsu, helps prevent against security features and options are listed below: provide an extremely high level of mobile computer protection. Some offer a combination of hardware and software security solutions that are easy to use yet hard to defeat. From a Fujitsu Security Panel to a Fujitsu provides a rich array of security features that are easy to use and reliable. This wide range of products is typified by commitment to quality and reliability.

**SECURITY**

Fujitsu provides a rich array of security features that are easy to use yet hard to defeat. From a Fujitsu Security Panel to a sophisticated Trusted Platform Module (TPM), Fujitsu mobile products offer a combination of hardware and software security solutions that provide an extremely high level of mobile computer protection. Some security features and options are listed below:

- Integrated Trusted Platform Module (TPM) can be used to help users encrypt data and authenticate them onto their network.
- LIFEBOOK Security Panel offers pre-boot user authentication with 800,000 possible password combinations.
- A Smart Card slot supports a wide range of third-party applications.
- Portshutter, software developed by Fujitsu, helps prevent against data leakage within an organization.
- Fingerprint Sensors eliminate the need for managing multiple passwords.

- Two-level hard drive password protection keeps the data on the hard drive secure.
- BIOS support for Computrace and LoJack can offer tamper-proof theft protection.
- Security lock slots keep your notebook or tablet from walking away.

**THE FUJITSU ENVIRONMENTAL PHILOSOPHY**

Fujitsu carries out environmental activities based on the Fujitsu Group Environmental Protection Program. Over the years, these activities have resulted in the strengthening of environmental activities at business sites and the development of environmental activities in all business units in the Group.

In creating the Stage V program, Fujitsu recognized (1) the importance of having all employees grapple with environmental activities in their daily work and (2) the necessity of expanding the scope of our environmental activities throughout our entire supply chain from the standpoints of fulfilling our social responsibilities to our diverse stakeholders and fully complying with global environmental regulations. With this awareness, Fujitsu established the following two basic policies.

Develop environmental activities in which all employees can play an active role in their daily work.

Expand the scope of environmental activities to encompass the entire supply chain.

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**FUJITSU SERVICE COMMITMENT**

A great customer experience requires not only quality products, but a commitment to service. Fujitsu is keenly focused on providing a wide range of world-class services that enhance the customer experience.

For the mobile business professional, Fujitsu offers its Executive Mobile Service. This executive level of support provides on-site PC repair for Warranty failures—as soon as the next business day in many cases. The Executive Mobile Service means business professionals won’t be without their notebook for days on end.

Fujitsu also provides a number of business-critical services to simplify customer lives. Our Mobile Systems Engineers help customers deploy their new systems, including deployment planning, custom image assistance and in-service training. They also provide Wireless LAN and Wireless WAN troubleshooting and support.

Fujitsu bundling experts can help customers choose the hardware, software, and peripherals that are best suited to their needs. All customers need to do is provide their specifications and Fujitsu will develop a high-quality, cost-effective solution to meet their specific standards—from monitors, printers to bar code scanners USB adapters, and vehicle mounts.
Fujitsu offers a growing list of mobile PCs that comply with the new stricter ENERGY STAR® guidelines, and the company is an early participant in the Climate Savers® Computing Initiative. Fujitsu also currently has several Silver-rated products registered on EPEAT.

SUMMARY

For customers who are frustrated with reliability issues when using mobile PCs, and for those spending thousands of dollars for systems that don’t meet expectations, Fujitsu has the solutions. the Fujitsu commitment to high-quality design, manufacturing, and testing will help many organizations and individuals get more done each and every day.

For additional information on Fujitsu Green Initiatives, please visit the following:

Free Recycling and Trade-In Program:
http://solutions.us.fujitsu.com/www/content/products/trade-in_program/

To learn more about the expansive product line from Fujitsu please visit http://solutions.us.fujitsu.com/ or call 1-800-831-3183.

ABOUT FUJITSU AMERICA

Fujitsu America, Inc. provides a complete portfolio of business technology services, computing platforms, and industry solutions. Fujitsu platform products are based on scalable, reliable and high-performance server, storage, software, point-of-sale, and mobile technologies. Fujitsu combines its renowned platform offerings with a full suite of onshore, near shore and offshore system integration, outsourcing, and datacenter services covering applications, operations, infrastructure, customer service, and multi-vendor lifecycle services. Fujitsu provides industry-specific solutions for retail, manufacturing, healthcare, government, education, financial services, and telecommunications sectors. For more information on the business scope of Fujitsu America, visit http://us.fujitsu.com/solutions.